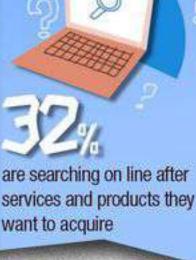




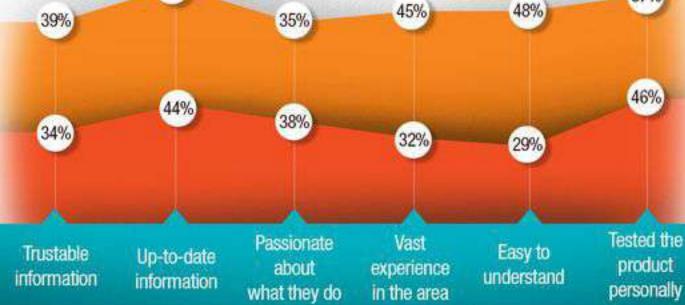
products

are asked for advice before their friends purchase new



42% 45% 35%

important



influencers are

social networks. friends/ relatives

HE INFLUENCER'S INFLUENCE

SOCIAL NETWORKS 🗠

very important

Most influencers

have a targeted

influence in only

one category

(mothers and

specialized

37%

FRIENDS/RELATIVES SPECIALIZED WEBSITES Most versatile

and specialized publications (either websites or magazines). They have influence on at least 3 out of 5 investigated categories.

are communicating with friends in social networks at least weekly, but don't forget

that 100% are constantly & frequently

communicating face to face.

CELEBRITIES MOTHER COOKING SHOWS BARMEN

DERMATOLOGIST

FOCUS ON CELEBRITIES

SPECIALIZED MAGAZINES

professionals), based on their area of expertize. They are not to be ignored due to their power of influence (first ranking).

They recently read auto, beauty, IT specialized magazines in a higher extent vs. general population and vs. general news from newspapers.

On internet, due to high fragmentation of specialized websites leading to a large amount of information choices, websites polarizing youth in a high extent are mostly

those of general interest.

are constantly & frequently

communicating face to face.



admit trusting the products that were recommended by DETAILED IMPACT BY TYPE OF CELEBRITY



Drinks



Snacks

Trustable

information

Up-to-date information

Passionate

about what

in the area

to understand

the product

SWEETS & SNACKS

after information: they have

Close persons are primary

influence factors and

appetite is main driver.

push main information

sources as TV and IS.

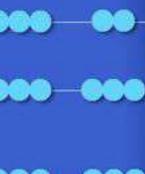
personally

Easy

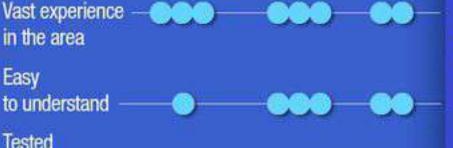
Tested

they do

Sweets, Desserts,



Gadgets



that sees their page.

The 'I know them personally'

friends from social media.

Their passion derives from

not organized or driven by

marketing purposes - their

credibility is backed up by being a common person.

They pass on information in a

their personal interest and are

factor sustains the influence of

natural way making it easy and accessible for everyone

DRNKS

decides, main influencers

are friends & relatives.

TYO

It's a YOUTH category as it Despite being a highly As only 19% decide alone the brand beer and in 31% is both used and intended consumed category, they are not actively looking to use in an increased of the cases someone else

田口田 Men are more attached to the "taste of home", having moms as no. 1 influencer.

PERSONAL CARE

High impact category for both men & women as it is tight related to personal

Among friends & relatives, have higher consideration those who are ticking all influencers selection criteria.

INFLUENCE ACROSS 5TH INVESTIGATED CATEGORIES GADGETS

extent vs. general

Top influencers are

social networks.

specialized websites,

friends & relatives and

population.



For overall Drinks category,

a major role is played by

close influencers and

barmen.

influencing others, therefore they will guide mostly after specialized sources (magazines & websites, besides celebrities) and secondary after close Men are also influenced by close ones

All sources have to have an

advised opinion: even friends

and relatives need to deliver up to date information and

be passionate about this

category.

Image centric category, having as upper

limit celebrity image.

FASHION

SPECIALIZEN

In store experience is also highly influencing brand choice (78% are buying famous brand clothes or shoes).

mediums.

Implications

Up to date information

combined with fans brand

influence. Reapply snackable modular information delivery

on different interests from

Increase community brand

consumption occasions in

order to attract peer influence

experience and shared

social media in other

experience will increase

brand's Facebook Page

categories, like Drinks or Sweets/ Snacks are more easily influenced by close or related persons product experience is highly important. Specialized influencers tend to have more impact in areas that relate to status and image

As voice trumps noise in

for Food & Drinks.

involvement: use personal channels and influence for high involvement categories: when the category don't define the audience, drive brand relevance in social networks emphasizing



(Technology, Personal Care and Fashion).

For men, influencer's

proportional with category

involvement: professionals

for Drinks, Gadgets and

influence is directly

Fashion; close ones for Personal Care and Sweets/ Snacks.

Have plenty of mass information sources (1V, magazines, internet, in store), therefore influencers are needed only in case of advised opinion: dermatologists, specialized websites, pharmacists.

image

testing

like mother or friends.



delivering on the 2 most important influencers criteria: up to date content and personal product

Key findings Social networks are the most versatile influencers, gathering together multiple interests & experience.

Commonly consumed

image related categories, long time place influencer's trust, passion and knowledge in existing communities for sound amplification. Distribute Influencers content based on category

target's adjacent interests.

Ask for details from consumer@ro.starcomworldwide.com