### **DATA INTELLIGENCE**

## DIGITAL COMPETITIVE MONITORING

Brings **VALUE** from gaining competitive advantage.



### WHAT IS?

Digital Competitive Monitoring is our Data Solution of tracking and analyzing online activities and strategies of competitors to gain insights.

### WHY WOULD YOU NEED IT?

Our solution centralizes all existing information about the activity of competitors in the digital environment, helping to identify their communication strategies from the point of view of the:

- mix of channels used (e.g., display, social media, e-mail, search)
- the communicated messages

-the interest that consumers show towards the category, certain brands, products or benefits (reflected in social media engagement, online searches or visiting certain websites).

### OUTCOMES

- \* competitive insights
- \* market trends and opportunities
- \* clear benchmarks and goal setting directions
- \* strategic decision making

### DIGITAL COMPETITIVE MONITORING

### CASE STUDY

#### Context

In the highly competitive banking industry, clients need to stay ahead of the curve in terms of digital offerings, customer engagement and strategic decision-making is crucial.

Banks are leveraging digital technologies for customer experience and streamline operations. Marketers need to understand digital strategies of the competitors to make informed decisions and optimize own digital campaigns.

#### Challenge

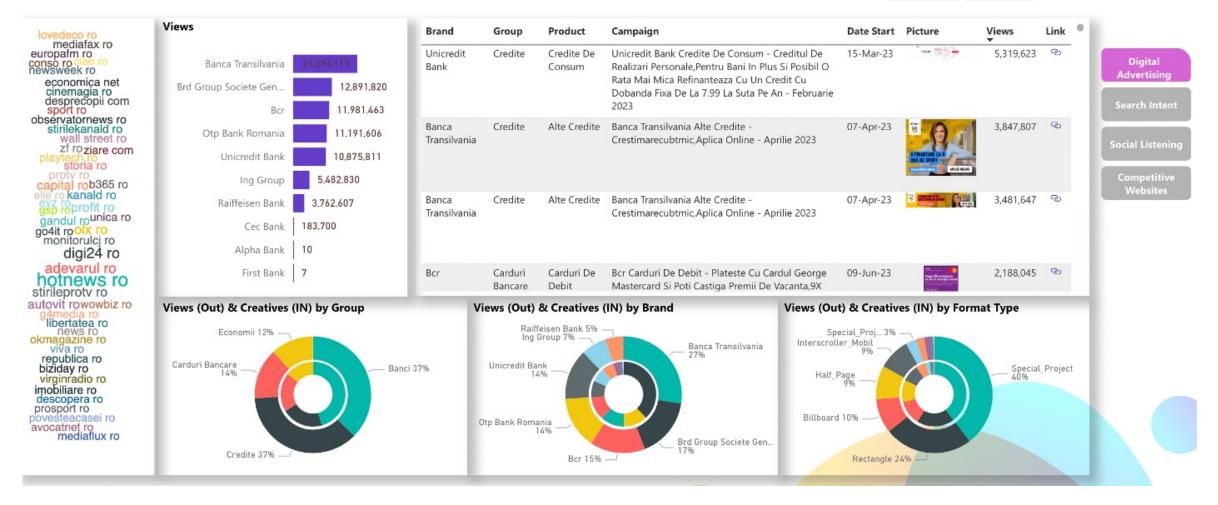
- Data Overload the banking industry generates a huge amount of digital data from various sources such as website, mobile app, social media and online platform. The client needed to manage and analyze it.
- \* Real time analysis the financial landscape evolves rapidly, and client needed real-time data not to miss opportunities



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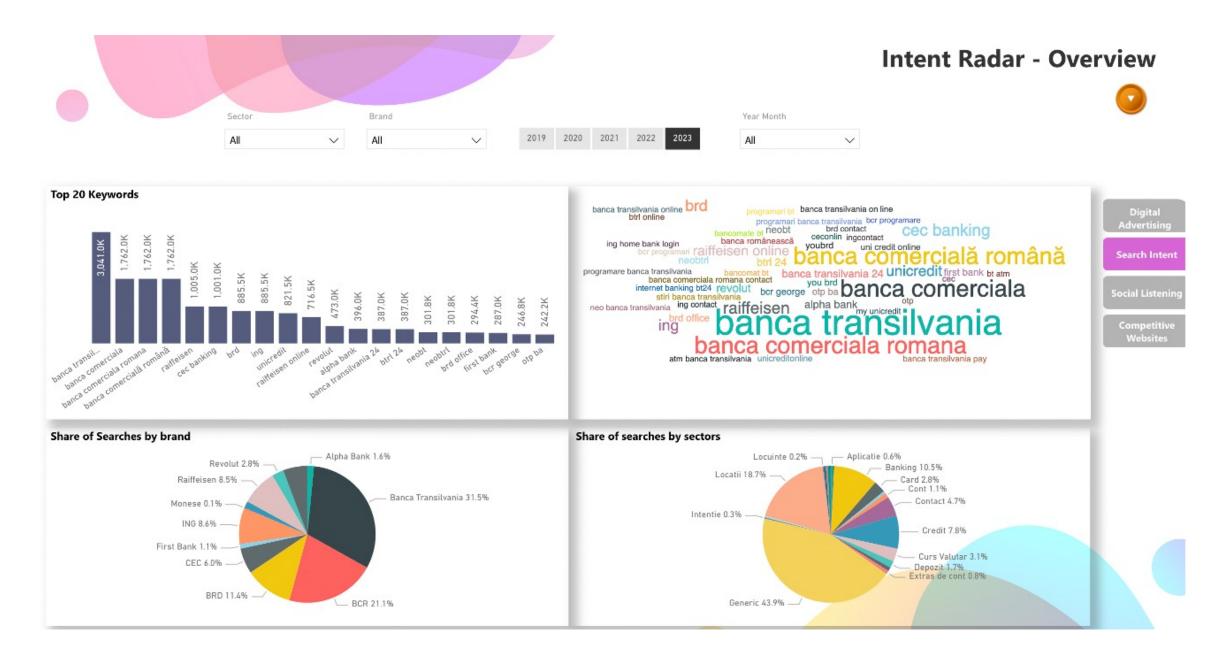






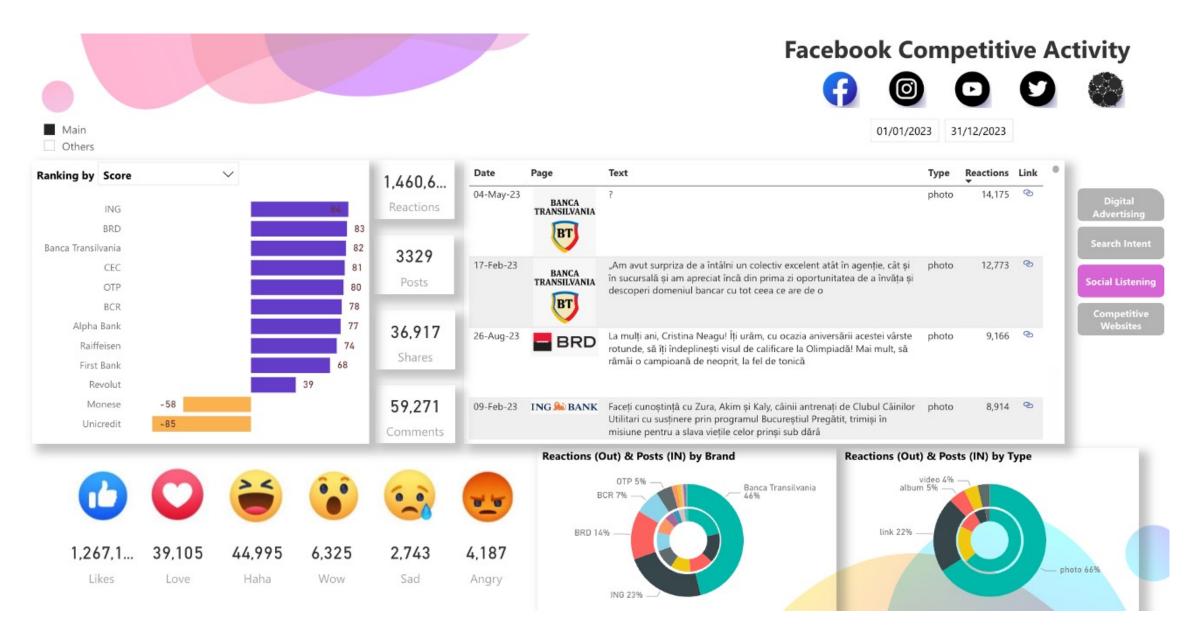
Solution

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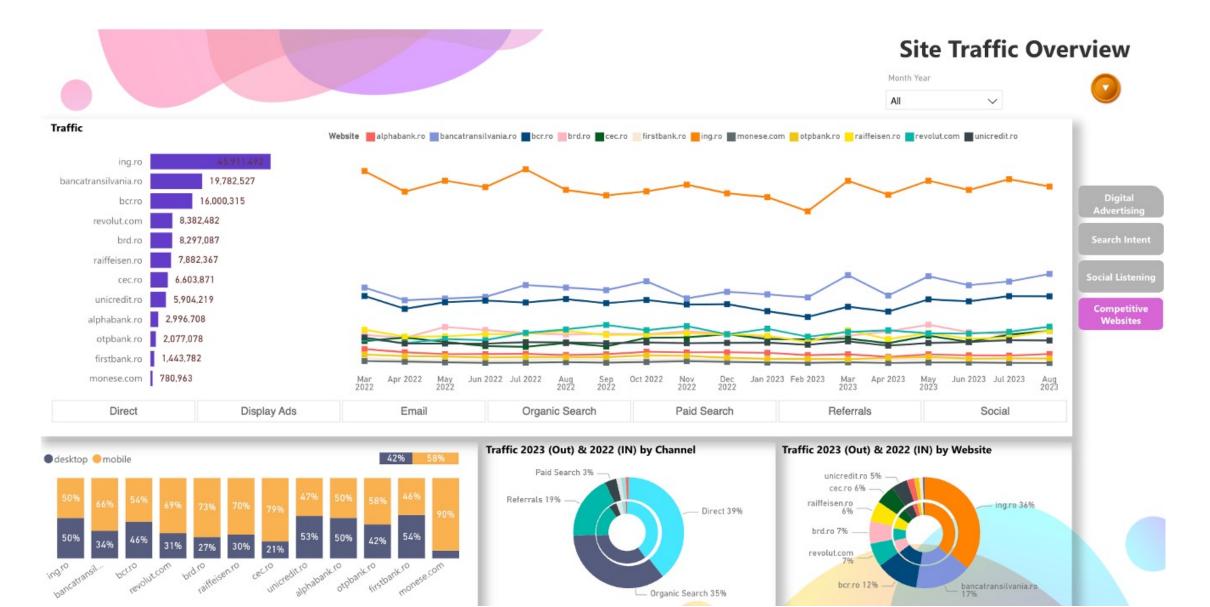
### Solution





### Solution





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